



## **GENERAL**

Rivers Edge RV Resort and Camping accepts on line reservations and payments

**CHECK IN TIME:** 2pm

**CHECK OUT TIME:** 11am

**QUIET HOURS:** Please be considerate of your neighbors and the surrounding wildlife by being quiet from 10:00 pm – 7:00 am.

**LOCAL, STATE, AND FEDERAL RULES:** Campers shall comply with all state, local, and federal rules, regulations, including but not limited to, not residing on the property for more than 180 consecutive days.

**INDEMNIFICATION, LIABILITY, & INSURANCE: WE RESERVE THE RIGHT TO ENTER ANY SITE AT ANY TIME** All guests agree to carry their own liability insurance to protect against damage, theft, pilferage, fire, windstorm, water damage, hail, and vandalism or acts of God. Rivers edge RV Resort and Camping is not responsible for loss or damage of any kind. All facilities are used at your own risk. Our equipment, apparatuses, and facilities are furnished solely for the convinces of our registered guests. All persons using such do so at their own risk. User agrees to hold harmless Rivers Edge RV Resort and Camping LLC, their employees, contractors, agents, and/or owners for any adverse encounter, injury, harm or like that they, and/or their guests, agents, invitees, contractors or like have and/or experience related to the campground, property, or surrounding properties. Rivers Edge RV Resort and Camping LLC, their employees, contractors, agents, and/or owners are not responsible for damage to vehicles and/or personal property due to trees, falling limbs, river flooding, theft, vandalism.

**RIVERBANKS, & SANDY BEACH AREAS:** The Clatskanie River is a beautiful river that lowers and raises with the tide so it is important to be aware of your surroundings when in or around the river. Guests assume ALL risk when in the river, as well as on or around the river banks and sandy beach areas.

**EVICTIION:** Management reserves the right to evict anyone for behavior detrimental to the campground and its visitors including but not limited to - Illegal, noxious, or offensive activities, including those that are or could become an unreasonable annoyance or nuisance to neighboring sites. noise, whether mechanical, musical or vocal, use of foul or indecent language, causing damage to property of the campground or another person, drunken disorderly conduct, failing to follow rules, failing to follow directions of the property staff, threatening or abusive behavior, or any other conduct that is not the type of behavior that is expected at a family campground/resort. Smoking is not permitted in any of our buildings, including restrooms. Smoking material must be extinguished in an appropriate fire container.

**DAMAGE:** Customers are responsible for all damage or destruction of property, and any injury to persons, caused by the guest or his or her family, visitor or pets. We reserve the right to charge guests accordingly for any damage they cause to the grounds and/or campground/resort facilities, including but not limited to broken waterlines, damaged/missing sewer connections, cable lines, landscaping, damage to restrooms and or shower house, and excessive debris (bottle caps, zip ties, cigarette butts, etc.)

## **STANDARDS**

Your satisfaction is very important to us. We appreciate that you have chosen to spend your time with us and we want to make sure you and all our guests enjoy their stay. With this in mind, we have outlined some basic RV standards and site standards to ensure that we maintain a standard of quality in our campground.

Please note that these guidelines and examples are not intended to address all possible situations that may arise at our campground. If you have any questions or concerns, please feel free to talk to management at your convenience.

Most importantly, we hope you enjoy your stay with us!

**RV STANDARDS:** All vehicles must be operable and in good condition. Outlined below are a few examples of what is meant by “good condition.” quality of RVs in a resort or campground can contribute to or detract from the overall experience of all the campers. For this reason, we enforce some standards of appearance on RVs, similar to those in place at many other RV resorts and campgrounds.

**AGE LIMIT:** Please note that “good condition” does not mean “new,” and we do not typically have an age limit for RVs.

**RV CERTIFICATION:** RVs should have RVIA certification. RVIA certification states the rig complies with certain fire codes, which are important for the safety of our guests. Occasionally, exceptions can be granted by Managers on a case-by-case basis for non-RVIA rigs which seem to conform to safety requirements and are of a design and style compatible with the park. A park model RV, also known as a recreational park trailer, should be certified by the manufacturer and built in accordance with the ANSI code.

**APPEARANCE GUIDELINES:** Overall, the RV should look and function as it was originally designed. While we can't provide a list including every possible scenario, following are a few examples that should be helpful:

- Doors, shrouds, panels, windows and coverings, etc. should be intact and not unsightly.
- Exterior should be not unsightly, and should be free of obvious, poorly-repaired damages.
- Tarps cannot be used for weatherproofing and awnings should be in good condition.
- Air conditioning units should not be added through the walls or windows unless previously approved.
- All hoses, wires, etc. should route through ports as originally designed.
- Exterior should be free of duct tape, repair tape, excessive caulk, etc.

Isolated minor issues are generally acceptable, provided multiple issues aren't combined to substantially deteriorate the appearance of an RV:

- Minor body damage which has been properly repaired but is still visible.
- Fading of decals and/or paint.
- Minor window cracking, although replacements should be scheduled.
- Damage from traveling that has just happened, especially if you have a repair plan.

**SITE STANDARDS:** We all need to be good neighbors to our fellow campers! No one likes to camp next to a messy site, and a messy campsite can be an open invitation to unwanted wildlife. Following are some guidelines to help everyone be a good neighbor in the campground:

**GARBAGE:** There is no garbage collection service at each camp site. Guests are required to take their garbage to one of the dumpsters located throughout the park

**RECREATIONAL VS. RESIDENCE:** For our monthly campers, we need to remember that your campsite is a recreational site and not a residence. Customers shall use their RV and site for recreational purposes only and shall not use their RV and site as a permanent residence. Length of stay requirements are based on legal requirements and property established guidelines.

## **TARPS ,TENTS, SHADE STRUCTURES, OTHER STRUCTURES:**

- Tents and “easy-up”-type structures are for temporary use only, limited to seven days.
- Only form-fitting bike/car covers are allowed. Carports are prohibited.
- Please do not use a tarp to cover any part of your RV or campsite.
- Exterior furnishings should be appropriate for outdoor/ camping use. Indoor furnishings including but not limited to sofas, chairs, refrigerators, freezers and kitchen tables are not allowed on your campsite.
- Fencing is limited to 24” in height and may be utilized only in the area under the rig awning.

## **SAFETY GUIDELINES:**

- Campsites should be clean and neat, free of fire hazards and clutter.
- Customers shall not make any alteration to the electric, water or sewer connections provided by the campground/ resort.
- Customers should adhere to specific legal requirements when connecting to sewer, water and electric services at the campground/resort.
- Customers should be able to move your rig very quickly in case of emergency.

**VEHICLE WASHES:** Please do not wash vehicles or trailers.

**PARKING:** Please DO NOT park or drive on grass. Each site is allowed an RV and one vehicle.

**RESTROOMS:** We are proud of our new restrooms. Help us keep them that way. Please report any damage or untidiness to the manager. Restrooms are open 24 hours.

**SPEED LIMIT:** Please drive slowly and carefully in the park. The speed limit is 7 mph.

**SUBLETTING:** No subletting is permitted. An exception will be made for sites rented by companies for their staff.

## **MAXIMUM OCCUPANCY**

Rates are based on occupancy limits for the specific site.

Guests (up to max. permissible in the accommodation type) are charged the resort fees mentioned (for persons 3 years or older).

Maximum occupancies are designed for your comfort and are enforced

**NOTE:** A **2.5% fee** will be assessed for payment made by credit card for monthly/long-term reservations

- **Cancellations made prior to 30 days before the reservation date, forfeits 1/2 of the total reservation fee**
- **No refund on monthly rates**
- **Cancellations made less than 30 days before the reservation date, forfeits the full reservation fee**
- **Deposits are forfeited if the guest checks out prior to the check-out date.**

**NOTE: RATE AND INCLUSIONS ARE SUBJECT TO CHANGE.**\*Holidays include New Year's Weekend, Spring Break, Easter Weekend, Memorial Day Weekend, July 4th Weekend, Labor Day, Thanksgiving Weekend, and Christmas Weekend.

Reservations are guaranteed by Credit Card

## **PETS**

Our guests with 4-legs **must be accompanied by at least one 2-legged friend.** Please keep your pets **on a leash at all times.** Also, please clean up after your pet. Absolutely no pets are permitted in the public buildings or amenity areas, including but not limited to the bathrooms, shower house, clubhouse, beach areas, and common areas, except service animals. Pets may not be left tied up outside your RV.

The owner of any pet is responsible for any injuries or damages caused by their pets. In addition, the owner of any pet that causes injury or damages to another is expected to resolve the issue directly with the injured party. We are not responsible for any injuries or damages caused by pets.

If a dog's behavior results in complaints by other guests, the owner may be asked to board the dog in an outside kennel facility.

Guests will be charged for any damage or additional costs caused by their pets.

Pet policies are subject to change without notice.